# Lewis' Farm Market & Petting Farm Birthday Party Frequently Asked Questions

#### 1. How do we make a reservation?

Go to our website lewisfarmmarket.com, Birthday Parties, Birthday Party reservation. After we receive your reservation a staff member will call you to confirm your party, at that time a 50% deposit is required by credit card. We only have 2 parties for each time slot available, all reservations are first come, first serve.

## 2. When are birthday parties offered?

May thru October-7 days a week. Subject to weather and availability.

## 3. What time are birthday parties offered?

May	Sundays Only	10:30am, 12:30pm & 2:30pm
May-Sept. 26	7 days	10:30 am, 12:30pm, 2:30pm & 4:00pm
Sept.27-Oct. 31	Tues., Wed., & Thurs.	2:30pm & 4:00pm

# 4. What is included in the birthday party?

Your choice of package includes complete list of what is included, plus reserved picnic tables depending on party size.

#### 5. What do we do when we arrive?

Send a designated person into the Farm Market to let us know you arrived; any remaining balance is due at this time. You will meet our party host and she will direct you to the party site and any questions will be answered

# 6. How many people can attend the party?

Each of our packages has a minimum of 10 guests or a flat fee is charged. Please let us know if you have added or deleted guests after you make your reservation, so we will have enough food for everyone. When you arrive we will get an exact count. There is an additional charge per person if you go over what your original count was.

## 7. How long can we stay?

Each party is allowed 2 hours from scheduled start time, including setup and cleanup.

Please arrive 15 minutes early for setup.

After your scheduled time and cleanup is complete you are welcome to visit as a regular guest.

## 8. What about decorations and paper goods?

You may bring any paper goods, tablecloths, and decorations that you like. We provide a tablecloth and paper plates and napkins.

## 9. What about food and beverage?

Depending on what party you selected the package includes: pizza or hot dog, chips, cupcake and juice or pop. No outside food is allowed except for the Birthday Cake. You are welcome to purchase additional food and beverages in the market. No Alcoholic Beverages allowed on premises.

# 10. Is there somewhere to keep our supplies cold?

There is no cooler or freezer space available.

#### 11. What about other activities?

Depending on what package you have chosen. Refer to the Party Package sheet; certain activities are included in the package. After your party is complete you are free to tour the farm and purchase additional activity tickets if you wish to stay longer, however the reserved picnic area has to be cleaned and vacated.

# 12. Do party participants get priority in lines?

No, as stated, other people are enjoying the farm, your wristband expires after 2 hours-sorry no exceptions.

#### 13. Is there a wagon ride?

The Better Package #1 **does not** include a wagon ride.

The Best Package #2 has a 20 minute narrated wagon ride included.

#### 14. Where are the restrooms located?

The restrooms are located to the east end of the Market Building, There is also a hand washing station just outside the restrooms.

## 15. Who is responsible for cleaning up?

We ask that your party site be left in the same condition as you found it. Trash cans are provided.

## 16. Will there be other parties during our party?

Possibly. Our parties do overlap. Our party area is large enough to accommodate more than on party.

## 17. Are pets allowed?

No pets are allowed, for the health and safety of all our quests.

#### 18. What if it rains or inclement weather?

In case of rain or inclement weather, please call us the morning of you party to reschedule.

# 19. What if we have to cancel our party?

We understand sometimes things don't work out as planned. We will provide a full refund 7 days or more before your party. 6 days or less your deposit will not be refunded.

If we happened to miss your question, please call us at 231-861-5730