

Lewis' Farm Market & Petting Farm  
Fall School Tour Frequently Asked Questions

**1. How do we make a reservation?**

Go to our website [lewisfarmmarket.com](http://lewisfarmmarket.com), School Tours, pick the season. A credit card is required to make a reservation. This card is just to hold your reservation-your card WILL NOT be charged. All reservations are first come, first serve basis. When you go to the reservation page you will note that on each day there is a number. This number is the total amount of people allotted for that time slot. Each day starts with 80. As people book the number is lowered or says full. The number for that day **MUST** include staff, students, parents and siblings.

**2. When are school tours offered?**

Fall Tours are offered September thru October. (see reservation calendar for dates)  
Tuesday thru Friday only.  
Subject to weather and availability.

**3. What time are school tours offered?**

Tour starts 9:15am-10:45am,  
Tour starts at 10:45am-12:15pm  
Tour starts at 12:15pm-1:45pm  
Please arrive on time, remember if **you are late for your tour, your tour will be cut short** as another tour follows you.

**4. What is included in the school tour?**

**The Petting Farm**, where you meet and learn about our extended family of animals. Climb aboard **The Apple Express** for a narrated ride through the Apple Orchard, you will learn about apples and the other fruit in our orchards. **Pick your own apples** on this ride. **The Teepee** is set up for educational but fun **story time** and then enjoy a **snack** of apple cider and donuts.

**5. What do we do when we arrive?**

When you arrive please have one person come into the Market for payment and further instructions. **We have found the payment process works much smoother if you follow these steps:**

- a. Get a total count of staff, students, chaperones and siblings prior to the trip.
- b. Ask that payment be made prior to your trip so the school can write one check.
- c. Have the count ready when the host calls you 3 days prior to your trip: students, staff, chaperones and siblings.
- d. We understand that your school may have booked more than 1 trip, however, we ask that the check or payment only cover trips scheduled on that day. Please do not pay for trips scheduled ahead.

**6. How many people can attend the school tour?**

No more than 80 (for each time slot if available) including, teachers, students, chaperones, parents & siblings.

**7. How long can we stay?**

Your tour is 1 hour and 30 minutes, prior to your visit you need to let us know if you are staying for lunch. You are welcome to stay longer however, we ask if you stay longer and other tours are going on you keep your group together and please don't interfere with other tours.

**8. How much does the school tour cost?**

One teacher and one aide per classroom are free, all other staff, students, chaperones, parents and siblings are \$3.50 per person. (all siblings that can walk will be charged, **anyone not included in the classroom payment will pay \$4.50 at the door.**)

**9. What about food and beverage?**

School Tours are welcome to bring their own lunch, a picnic area is available. Please make sure your area is left as you found it. Garbage bins are located in the picnic area.

**10. Is there somewhere to keep our supplies cold?**

There is no cooler or freezer space available.

**11. Where are the restrooms located?**

The restrooms are located to the east end of the Market Building, There is also a hand washing station just outside the restrooms.

**12. Who is responsible for cleaning up?**

We ask that your site be left in the same condition as you found it. Garbage bins are provided under the pavilion.

**13. Will there be other school tours during our tour?**

Possibly. Depending on the size of your tour, more than one tour could be booked at the same time. This means there could be other students and parents on your tour.

**14. Are pets allowed?**

No pets are allowed, for the health and safety of all our animals and guests.

**15. What if it rains?**

In case of rain, we will contact you in the morning of the tour to let you know if the tour is canceled.

**16. What if we have to cancel our tour?**

Before you book your tour please check your schedule and make sure that day is available. We understand sometimes things don't work out as planned, however; cancellations take time and cost money. At this time we do not charge for cancellations but will consider charging if multiple cancellations occur.

**17. Can we do other activities?**

Yes, after your tour is complete you are welcome to purchase tickets for the corn maze, jumping pillow, Farming Rocks-gem mining, pedal carts, boo train or pumpkin moonwalk inflatable. Just remember other tours are still going on so be careful not to interrupt them. All activities are weather permitting.

If we happened to miss your question, please call us at 231-861-5730